

# Program Overview

- The Louisiana Health Access Program is a funding source that can provide assistance with medication for uninsured individuals and cost shares for insured individuals.
  - The Louisiana Health Insurance Program (HIP) is a federally funded program through the Office of Public Health's STD/HIV Program.
  - The purpose of HIP is to assist qualified individuals with payments to insurance providers for health and dental premiums as well as co-payments and deductibles as specified by the applicant's insurance plan, for services such as laboratory, dental, vision and doctor's visits
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- Eligibility
  - Louisiana Residency
  - Income Not Exceeding 400% of Federal Poverty Level
  - Creditable Insurance Coverage

## **Individuals CANNOT BE eligible for full Medicaid**

In Louisiana, full Medicaid is open to anyone with an income below 138% of the Federal Poverty Guideline who meets U.S. citizenship requirements, is between the ages of 19 and 64, and doesn't and doesn't already qualify for Medicare.

# Frequently Asked Questions



## **What's the difference between LA HAP and HIP?**

HIP (the Health Insurance Program) is a part of LA HAP –it's the part of LA HAP that pays your healthcare bills if you have insurance. If you are a LA HAP client but you don't have insurance, you're not a HIP client. LA HAP covers the costs of your medications only.

## **What parts of Medicare will LA HAP cover?**

LA HAP can cover costs associated with Part B, Part C (Medicare Advantage), Part D, and Supplemental (Medigap) plans. Because Part A refers to inpatient hospital care, LA HAP cannot cover any costs associated with Part A.

## **How long does my LA HAP eligibility last?**

Each eligibility period lasts 6-months. Then, you need to "re-certify" to continue your eligibility. Note that eligibility is based on your month, not date of birth. Example: Your application is approved September 10. Your eligibility period goes from September 10 to March 31 (the end of the month that is 6- months after the month in which you are approved).



# Health Insurance Program



A component of LA HAP that is administered by a community-based organization that processes payments to Medical and Dental Providers on behalf of LA HAP Members.

## Contact Us

**PO Box 66913**  
**Baton Rouge, LA 70896**  
**(225) 424-1799 (225) 927-1267**  
**(888) 647-1269**  
**[www.haartinc.org/hip1](http://www.haartinc.org/hip1)**

# Information

- In order to be eligible for HIP, consumers must have a primary insurance provider (Medicare, commercial insurance, ACA, Group Insurance or Cobra)
- HIP pays for health, vision and dental premiums, co-payments/co-insurance/cost share and deductibles for program participants
- If the services rendered are not covered or is denied by the primary insurance carrier, the services are NOT eligible for reimbursement by HIP
- HIP will not reimburse consumers for payments made directly to providers
- Forward HCFA-1500 (Health Insurance Claim Form) or the bill/invoice from the provider as well as an Explanation of Benefits (EOB) from the primary insurer to:  
P.O. BOX 66913  
Baton Rouge, LA 70896 or  
Fax: 225-927-1267
- HIP is the payer of last resort after all third-party insurance payments have been paid.

**Please note that enrollment is subject to program availability.**

## Community Based Organizations

### ALEXANDRIA/CENLA

**CLASS (Central Louisiana AIDS Support Services)**  
318-442-1010 Fax: 318-443-5216

**Tulane University Medical Group Clinic**  
318-484-4801 Fax: 318-484-4806

### BATON ROUGE

**CareSouth**  
225-650-2000 Fax: 225-650-2085

**Family Service of Greater Baton Rouge**  
225-927-9810 Fax: 225-927-9807

**Open Health's HAART Clinic**  
225-927-1269 Fax: 225-927-1267

**Our Lady of the Lake**  
225-987-9000 Fax: 225-987-9177

**Volunteers of America - GBR**  
225-925-2372 Fax: 225-922-3999

### LAFAYETTE/ACADIANA

**Acadiana CARES (Concern for AIDS Relief Education and Support)**  
337-439-5861 Fax: 337-436-8713

### LAKE CHARLES/SOUTHWEST LA

**SLAC (Southwest Louisiana AIDS Council)**  
337-439-5861 Fax: 337-436-8713

### MONROE/NORTHEAST LA

**GO CARE (Greater Ouchita Coalition for AIDS Resources and Education)**  
318-325-1092 Fax: 318-325-1222

### NEW ORLEANS

**Belle Reve**  
504-942-2671 Fax: 504-942-2660

**CrescentCare - NO/AIDS Task Force**  
504-821-2601 Fax: 888-736-9806

**CrescentCare - Health & Wellness Center**  
504-309-6057 Fax: 504-309-6084

**Priority Health Care Inc.**  
504-309-6057 Fax: 504-309-6084

**St. Thomas Community Health Center**  
504-529-5558 Fax: 504-592-3989

**Tulane Total Health**  
504-988-3002 Fax: 504-609-3598

**UMCNO ID Center/HOP Clinic**  
504-702-5700 Fax: 504-702-3115

### NORTHSHORE

**Southeast Louisiana Area Health Education Center**  
985-645-1119 Fax: 985-645-1157

**Volunteers of America-Greater New Orleans**  
985-674-0488 Fax: 985-674-0336

### SHREVEPORT/BOSSIER/NORTHWEST LA

**The Philadelphia Center**  
318-222-6633 Fax: 318-222-6678

### THIBODEAUX/HOUMA

**Crescent Care-Exchange Support Services**  
985-223-4017 Fax: 985-223-0442